

Coaching Summit Empowering Your Managers to Overcome Workforce Challenges

9 December 2024



Welcome

Guidelines

- Use the Q&A panel to submit questions and the Chat for comments
- Focus on Summit topics
- Complete the polls as they appear
- You'll receive the Summit recording and slides after the session





1 Coaching and mentoring in the workplace

2 Investing in workforce coaching skills

3 Learning to become a coach or mentor

4 What it's like to be coached



Coaching and mentoring in the workplace

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Look at these four images. What do you think they show? Write a single word that applies to all of them



Coach and mentor



Unlock a person's potential to maximise their own performance

Enhance work performance, selfdirected learning, and personal growth

Facilitate performance, learning and development to achieve personal and organisational goals

Help navigate challenges, develop new skills and achieve professional objectives in alignment with broader workplace dynamics Guide a less experienced or less knowledgeable person

Foster their career development and integration into the workplace

Aid personal and professional growth through career-related and psychosocial support

Share knowledge, social capital and professional insights in a work environment

Coaching core







Choose 3 of these statements that apply best to your organisation

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Contractual or cultural?



- 3 All new starters have a coach or mentor
- 4 All apprentices have a coach or mentor
- 5 Students on industry placements have a coach or mentor
- 1 Everyone has a coach or mentor
- 2 Coaching is an accepted part of line managers' jobs
- 6 The organisation has a coaching culture

Coaching in the workplace





Perceptions of L&D teams' focus on learning transfer and impact (% of respondents)

Our team supports the delivery of effective coaching and mentoring across the organisation

18

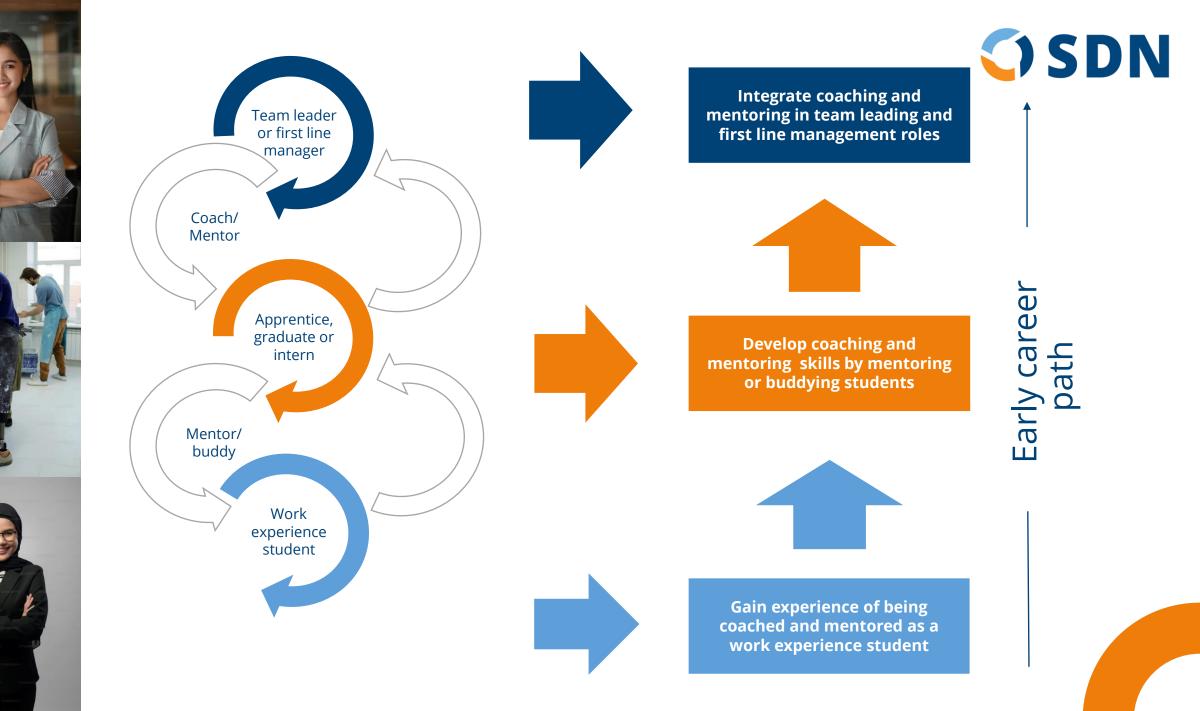
15

Those who feel valued by their leaders were also more likely to agree that their managers:

 support informal learning and development, for example through coaching (47%, versus 32% of those who do not feel valued)



55





Investing in workforce coaching skills

Our panel





Developing coaching skills to train the next generation Using coaching skills to support young people and apprentices

What now?





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Learning to become a coach or mentor

Our panel





Coaching as a useful skill for anyone in a team leader or first line manager role

Coaching as a development tool, especially for young people

What being a coach or mentor is really like

Why coaching is a useful skill





My journey into coaching

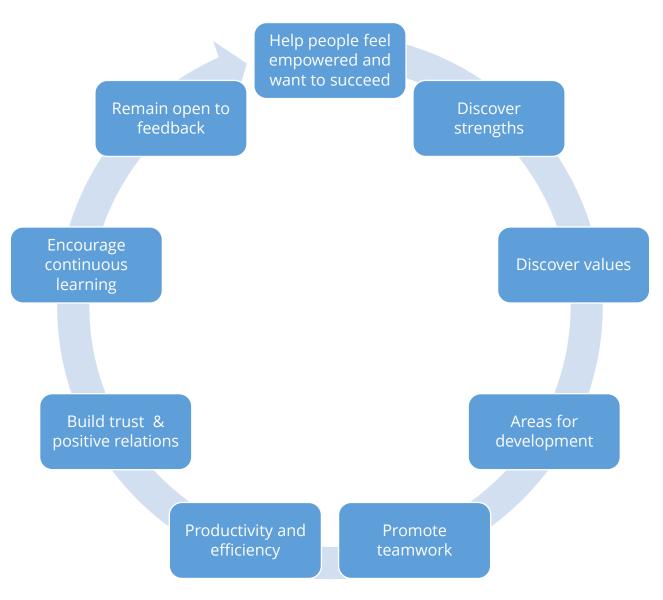






Benefits of coaching / mentoring





T Level Mentor

The benefits of becoming a mentor has allowed me to enhance my skills and abilities, so what better way to do so than to help others achieve their own goals and develop key skills such as communication. I find that both the student and myself are there to learn from each other.

During their short time with us in the theatre department they develop an insight into what we do and experience a unique opportunity into this type of health care.







What it's like to be coached

Our panel





The relationship with your coach/mentor What you learned from them – and what they learned from you How the experience prepared you to be a coach/mentor yourself



Q & A



Which of these actions are you most likely to take?

Thank you for joining us



Get in touch with comments or questions

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